

Hello and welcome...

...to the summer edition of the JPro Services Newsletter for 2016. We would like to thank all of our customers new and existing for their valued business over the last six months which has allowed us to continue to provide the high-quality service that we pride ourselves on. We have seen a very strong trading period since December's issue was released and we are as ever looking forward to another period of personal growth for us whilst continuing to ensure the safety of your homes and businesses. Have a great, safe summer, knowing you're protected with JPro.

Restaurant opened with no fire alarm!

Obstructed fire exits, defective emergency lighting and the absence of a working fire alarm, were amongst the faults found during the inspection of the Chichester, West Sussex branch of the Wildwood restaurant chain. Other breaches included dangerous electrics and a fire risk assessment that take no account of ongoing building work on the second floor of the property where staff were sleeping.

The chain has been fined more than £13,000 and ordered to pay almost £2000 in costs at Worthing Magistrates Court after pleading guilty to four charges under the Regulatory Reform (Fire Safety) Order 2005. The county fire and rescue service carried out the inspection after receiving a complaint from a customer of the restaurant.

A prohibition order was immediately served, preventing anyone from sleeping on the premises. Richard Bradley, Business Fire Safety Manager for West Sussex Fire & Rescue Service, said, "The property was being refurbished and the building work had overrun. The company made the decision to open the restaurant, even though the fire alarm was not working and there were a number of serious fire safety issues. "This is putting people's lives at risk for the sake of profit and that simply isn't acceptable." He added that Wildwood have rectified all the faults.

Reference: <http://www.fia.uk.com/news/restaurant-opened-with-no-fire-alarm.html#sthash.eXbPj8Qp.dpuf>

DON'T MAKE THE SAME MISTAKE >

At JPro we offer comprehensive installation and cover for Fire alarms/ extinguishers, comprehensive risk assessments, intruder alarms, CCTV, Access Control as well as many other services, all at competitive prices. Therefore, if you are thinking of opening a new business or have acquired new property that is insufficiently protected (in all aspects), then JPro services can help you meet the required legal security/fire safety requirements you must meet in order to avoid a hefty bill; had this business in the Wildwood chain been with JPro they would have saved themselves a small fortune. They could have joined restaurant chain Valentinas under the JPro banner and been comprehensively protected both physically and legally.

Lightning Protection Services

Due to the increase in thunderstorms and lightning based call outs we have received here at JPro Services in recent weeks, we would like to remind customers that we do offer lightning protection services on a sub-contractual basis as part of our service selection.



A safe summer is a good summer!



As we are approaching the height of the summer many of you will have holidays booked, grabbing your valuable two weeks in the sun. But wouldn't those two weeks be even more relaxing knowing that your property and all the valuables inside were properly protected. Here at JPro we offer many domestic services that could help ensure the safety of your property whilst you're away. A break in is a traumatic event for anyone, so why not do all you can to prevent it. Whether its security deterrents such as CCTV, security lighting and dummy bell boxes or more robust systems such as intruder alarms, we have everything you need to holiday proof your home, at affordable prices. With our services you can enjoy sunbathing in San Tropez or being on safari in Africa without a care in the world. **JPro Services-Experts in fire safety and security**

NEW STAFF ANNOUNCEMENTS

- > This summer we have welcomed aboard two new members to the JPro team. Firstly, we welcome Matthew Dunn, our sales and marketing assistant, who will be with us for the next year and who is enthusiastic about getting as many of you on board with JPro as possible and is someone who I'm sure you'll have plenty of contact with.
- > Furthermore, we have also welcomed Adam our new trainee engineer to the firm this July. Adam will be learning from our current engineers about all there is to know about the trade and I'm sure he'll be another great ambassador for the high-quality service that is the JPro way.

SOCIAL MEDIA



Here at JPro we want to hear from you, whether it's through email or social media, we would love to hear your feedback and recommendations.

Also, keep up to date with all of our latest offers and news through our Facebook page and Twitter feed.

Facebook: www.facebook.com/jproservicesltd Twitter: @JProServices
Email: info@jproservices.co.uk Go check out our new website for services and more information: www.jproservices.co.uk

We are open as usual all summer:

Opening Hours:

The office is open weekdays from 8-5pm

Call 01732 35624

But we are on call 24 hours: Out of Hours Number

Call 0844 335 0531

We ensure that even if you cannot speak to an engineer directly your call will not be ignored, it will be logged at the office and we will have an engineer call you back as soon as possible. Please continue to call the office for a direct response as opposed to individual members of staff on their mobile phones, that way we can audit our services and guarantee a response to you.

JPRO SERVICES LTD

SAFE IN OUR HANDS
EXPERTS IN FIRE SAFETY AND SECURITY

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